

Dorking Medical Practice at Hillside Surgery

Date

1st May - 30th June
2015

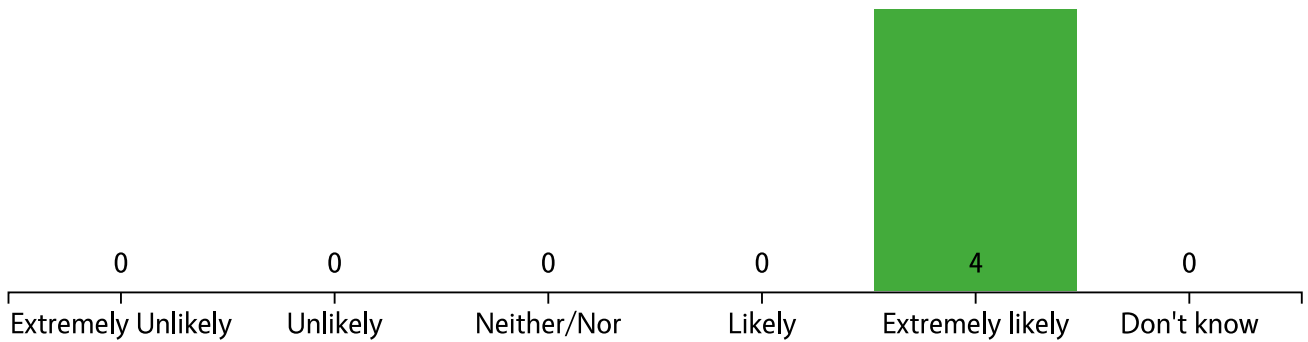
Average score this period



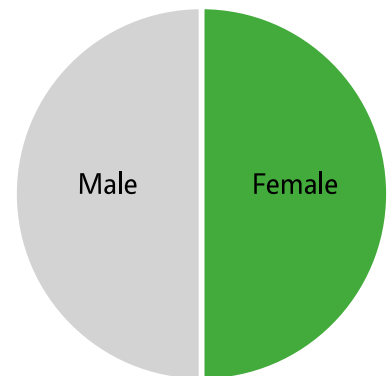
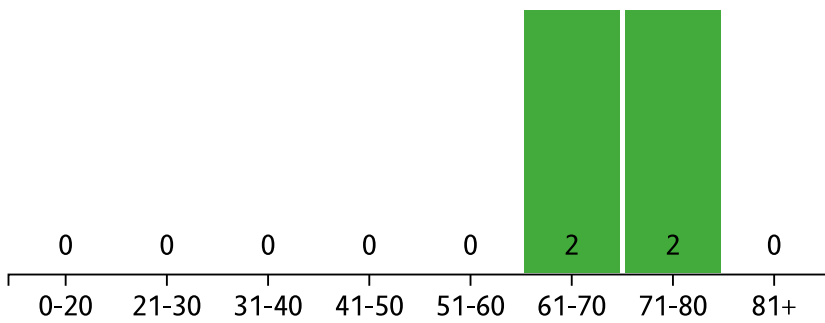
Reviews this period

4

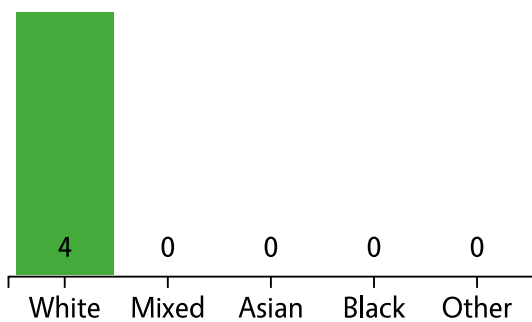
Reviews by score this period



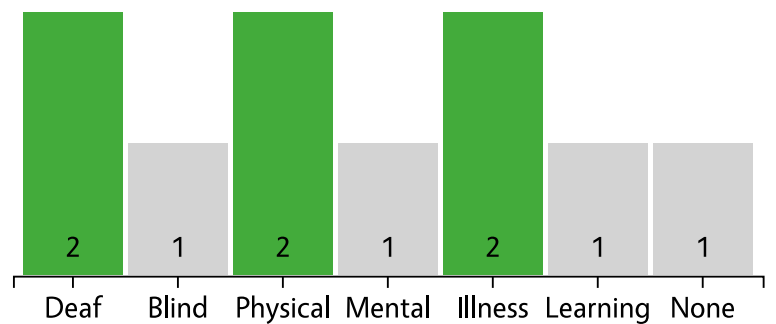
Reviews by age



Ethnicity



Long-standing conditions



5

Involvement	5.00	Very satisfied the way the practice is run.
Cleanliness	5.00	
Staff	5.00	
Appointment	4.00	

Source: offline

5

Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

5

Involvement	2.00	Ability to get an appointment (the receptionists always strive to get you an appointment A.S.A.P). The doctors are always attentive and seem to have time for you. You don't feel rushed. Similarly the nurses! Parking at the docking practice can be a nightmare but I don't suppose you can do much about it. (I Only go there when Hillside is closed or appointments full).
Cleanliness	5.00	
Staff	4.00	
Appointment	4.00	

Source: offline

5

Involvement	3.00	Doctor listens to your problems and is always very helpful.
Cleanliness	5.00	Receptionists also very helpful and pleasant.
Staff	5.00	
Appointment	4.00	

Source: offline

This report only contains reviews where permission to publish has been given by the reviewer.